

HDI Region D Recovery Auditor Enhancement Implementation Schedule

CMS Enhancement	Implementation Date
Recovery Auditors shall review topics based on a referral, such as an OIG report, upon CMS' direction. The review of such claims is not optional.	01/01/16
Recovery Auditors shall complete all complex reviews and notify providers of their findings (via a review results letter, or no findings letter) within 30 calendar days of the receipt of additional documentation.	03/01/16
Recovery Auditors shall confirm receipt of any written correspondence from a provider within 3 business days.	01/01/16
Recovery Auditors shall confirm receipt of a provider's discussion request within 3 business days.	01/01/16
<p>The website shall contain all approved new issues and the status of all additional documentation requests. The Recovery Auditor shall, at a minimum, include the following information in their web portal:</p> <ol style="list-style-type: none"> 1. The provider's overall ADR limit 2. Dates of all ADR letters 3. The date that the medical documentation was received for each claim being reviewed 4. The date that medical review of the documentation began 5. The date that medical review of the documentation was completed 6. The outcome of the review (overpayment, underpayment, no finding) 7. Discussion period information 8. Case closure date 	01/01/16
The Recovery Auditor may make additional review information, such as review findings and rationales available on the portal.	01/01/16
The Recovery Auditor shall render a written decision on all discussions within 30 days of the receipt of discussion request	12/01/15
After providing notification of an improper payment (via a review results letter), Recovery Auditors shall wait 30 calendar days before sending (on the 31st day) the claim to the MAC for adjustment, to allow for any potential discussion requests. Upon receipt of a discussion request, Recovery Auditors shall continue to hold the claim until the discussion is complete and the Recovery Auditor has provided notification of the discussion results to the provider.	04/01/16